

GLASGOW FIRE DEPARTMENT
Standard Operating Guideline

GUIDELINE: AUTOMATIC ALARM RESPONSE			SECTION: 204
WRITTEN 08/13/1990	REVIEWED	REVISED 08/25/2021	Page 77

PURPOSE

The intent of this procedure is to reduce the amount of apparatus responding to automatic alarms at occupancies that have high frequencies of alarm malfunctions or false alarms.

PROCEDURES

1. Responses shall be made "emergency" on the side of town serviced by that station. The other station will respond with the flow of traffic. Upgrading to emergency will occur if when the first unit gets on scene and finds smoke or fire showing or the alarm company or business calls back and advises there is a fire.
2. When alarm is received indicating smoke odor, electrical problem, etc., a full assignment shall be immediately dispatched.
3. All fire alarms received by dispatch shall be responded to, whether or not they have been coded; with at least a minimum of an Engine/Ladder and can be accompanied with a pickup or command vehicle if they are closer. The response will occur even if a call is received stating there is no fire. One person from the Glasgow Fire Department will meet face to face with a facility representative. A fire alarm response that there has been a call received stating that they do not have a fire will be non-emergency.